# Feature Name Delete Ticket

## Feature Process Flow / Use Case Model

## Use Case(s)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Use Case ID:** | UC\_OrderSystem003 | | | |
| **Use Case Name:** | Delete Ticket | | | |
| **Created By:** | Richard Carroll | | **Last Updated By:** | Richard Carroll |
| **Date Created:** | 09/14/18 | | **Last Revision Date:** |  |
| **Actors:** | | Order System, Waiter | | |
| **Description:** | | Order system must be able to delete tickets that have been canceled | | |
| **Trigger:** | | Waiter sends a delete request to the Order System | | |
| **Preconditions:** | | 1. Ticket is in the order system | | |
| **Postconditions:** | | 1. Ticket is not in the order system | | |
| **Normal Flow:** | | 1. Waiter sends a delete request to the Order System 2. Order System requests confirmation for request 3. Waiter confirms request 4. Order System deletes ticket in storage | | |
| **Alternative Flows:** | | 1. Waiter denies confirmation request (normal flow step 3)    1. Program exits basic flow | | |
| **Exceptions:** | | 1. N/A | | |
| **Includes:** | | Delete Ticket | | |
| **Frequency of Use:** | | On Demand | | |
| **Special Requirements:** | | N/A | | |
| **Assumptions:** | | The Program displays text in the area’s native language | | |
| **Notes and Issues:** | | 1. N/A | | |